



# Residence - Highlight Parkgate



# Welcome to Highlight Parkgate!

Thank you for booking your accommodation with us.

Our team is already busy preparing your new home, ensuring everything is perfect for your arrival. We can't wait to welcome you!

When you arrive, please head to Reception where your key and all the check-in information will be waiting for you. Please make sure to bring with you:

- **Proof of being a student** (e.g. a confirmation letter from your college or language school)
- **Photo ID** (passport or driving licence)

## YOUR NEW ADDRESS

Your Room Number, Highlight Parkgate  
43 Montpelier Hill, Dublin 7, D07 XT61, Ireland

## Facilities

Located near Reception, our **Social Space** offers a TV, comfortable seating, tables, two vending machines, a pool table, table tennis, a soccer table, and board games. Outdoor spaces are also available.

The **Laundry Room** is behind Block A near Reception. You can buy a Laundry Card or use the free Circuit app. A wash costs €4.70, and drying is €3.20. Instructions for machine use are posted in the Laundry Room, but feel free to ask the team for assistance.

Your room comes equipped with **free Wi-Fi** and broadband, which is available throughout the building.

Individual **bike racks** are located between Block A and Block E. Please bring a lock to secure your bike. Bikes are not allowed in rooms or hallways. Any bikes found in these areas will be removed.

**+353 (1) 571-5131**

Daytime Mobile

**+353 (0) 85 852 5004**

WhatsApp

**+353 (0) 85 852 5004**

Emergency number

**+353 (0) 85 852 5004**

**parkgate@thisisfresh.com**

[thisisfresh.com/dublin/highlight-parkgate](http://thisisfresh.com/dublin/highlight-parkgate)

## OPENING HOURS

Residents' Team

**Monday-Friday, 8:00 AM – 6:00 PM**

Security

**Monday-Friday, 6:00 PM – 8:00 AM**

**all day during the weekend**

Weekend Check-in Team

**Available 24 hours** (please inform Emerald of your arrival time)





## Our Policies

All residents are responsible for **keeping the common areas in their apartments clean and tidy**. This includes shared spaces like kitchens, bathrooms, and living areas. **We regularly inspect rooms and apartments** for cleanliness, damage, and missing items. If the kitchen is not kept clean, the cleaning cost will be split among all residents. Any kitchen damage will also be shared unless someone takes responsibility.

- Please follow the kitchen **safety guide** displayed in each kitchen
- Empty the **bins** when they are full. Bins are located downstairs.
- Always **store kitchen utensils**, cooking equipment and food after use.
- Ensure your **shower drain** is not blocked. If it is, report it to Reception or email [parkgate@thisisfresh.com](mailto:parkgate@thisisfresh.com) and refrain from using the shower until the issue is resolved to avoid flooding in your bedroom and bathroom.

- Avoid washing clothes in your room. If you are drying clothes, keep your bedroom window open to prevent condensation.

Please ensure that **guests** don't stay for more than three consecutive nights. Please speak to the team and register any guests at Reception.

When coming in or out of your apartment, especially during the quiet hours (11 PM to 8 AM) keep **noise** to a minimum as others may be resting.

If you'll be **away from your accommodation** for more than 7 days, please inform our Residents' Team.

Ensure that all **heat-generating appliances** (curling tongs, hairdryers, toasters...) are plugged directly into a wall socket.

If you require **maintenance**, please report it to Reception.



If any **damage** occurs, notify us as soon as possible. Any damage to property may result in a charge, and in some cases, be considered a breach of your Tenancy Agreement.

**Smoking and vaping** is strictly forbidden in your bedroom, bathroom, kitchen, and in all communal areas. Please use the designated smoking areas. Smoking indoors is illegal in Ireland.

**Post** is delivered to Reception, and letters are placed in your post box in the Social Space (key on your kitchen notice board). Parcels are accepted, logged, and can be checked via the QR code at Reception. Collect **parcels** within 30 days with your ID, or they'll be returned to the sender.

Please bag and tie all rubbish from your room. Separate bins are available for general **waste and recycling**.

You'll need to provide your own bin bags. Do not leave rubbish in hallways—this is both unsightly and a fire hazard. Dispose of all rubbish in the designated refuse areas.

## Emergency Guidelines

If you need an **ambulance** or discover a **fire**, call **999 or 112**.

If the **fire alarm** goes off, you must evacuate the building immediately and go to the assembly point (Montpelier Drive). Do not run, and do not stop to collect belongings. Do not use the lift.

Once you arrive in your apartment, please familiarize yourself with the location of your **nearest fire exit**, which is indicated on the back of your apartment door.

- Fire Blankets are available in each kitchen.
- Fire Doors are installed in each room.

Any resident who triggers a **false alarm** may face financial charges from the Fire Service.

If a resident or guest tampers with fire safety equipment, all repair and call-out costs will be charged to the responsible resident(s). If the tampering is deemed a criminal offense, it will be reported to the police.

Cooking is not allowed in your bedroom. Appliances such as rice cookers, toasters, and kettles pose a fire risk and cannot be used in your room.

**Fire alarms are tested** every Wednesday at 1 PM with multiple siren bursts - no need to evacuate. Fire drills occur each term to ensure residents know escape routes.

Avoid Triggering the Alarm:

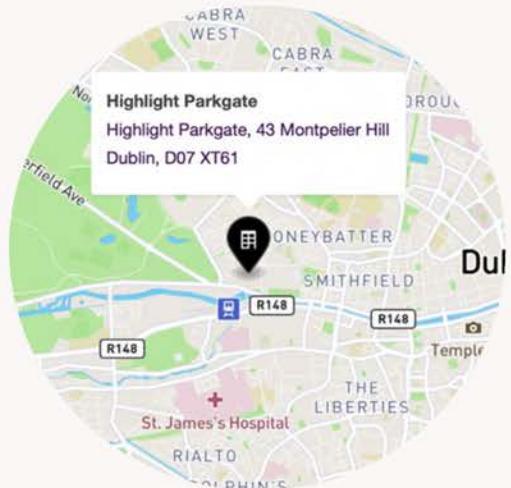
- Don't dry items on heaters.
- Close the shower room door when showering.
- Do not direct hairdryers or fans towards fire alarm detectors.
- Use the extractor fan when cooking.
- Never wedge doors open or leave cooking unattended. No deep frying allowed.
- Avoid sprays near detectors.



# Your Room

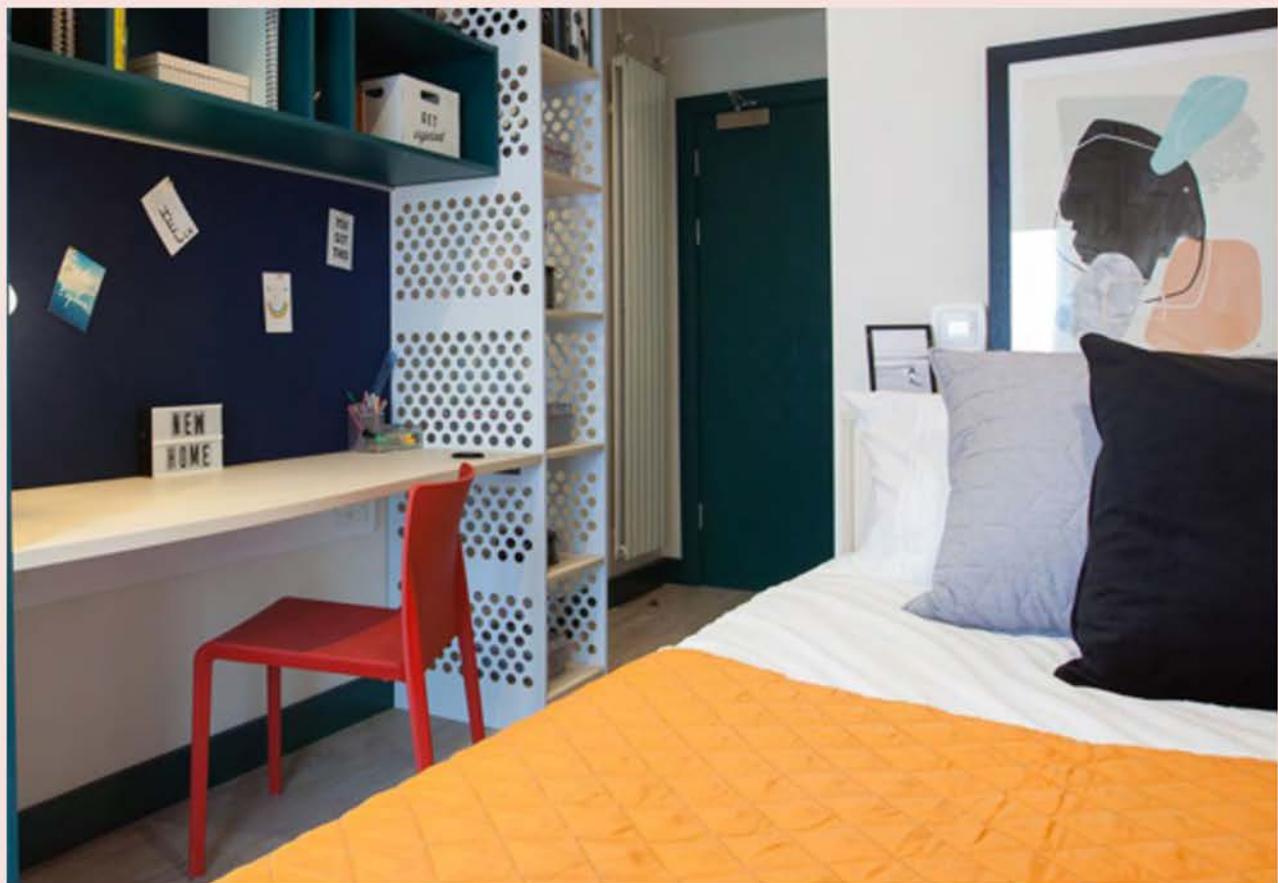
Highlight Parkgate offers an exceptional student living experience in Dublin. Situated in a vibrant area with pubs, cafes, restaurants, and stores within walking distance, the residence is on the Luas (Tram) Red Line that goes directly to the city centre, and only a few minutes walk from the amazing Phoenix Park.

Accommodation is in shared apartments with your own private en suite bedroom and access to a shared kitchen and living space.



**En-suite Shower Room**  
**Spacious Storage**  
**Workspace**

**Full-Length Mirrors**  
**USB Wall Socket**

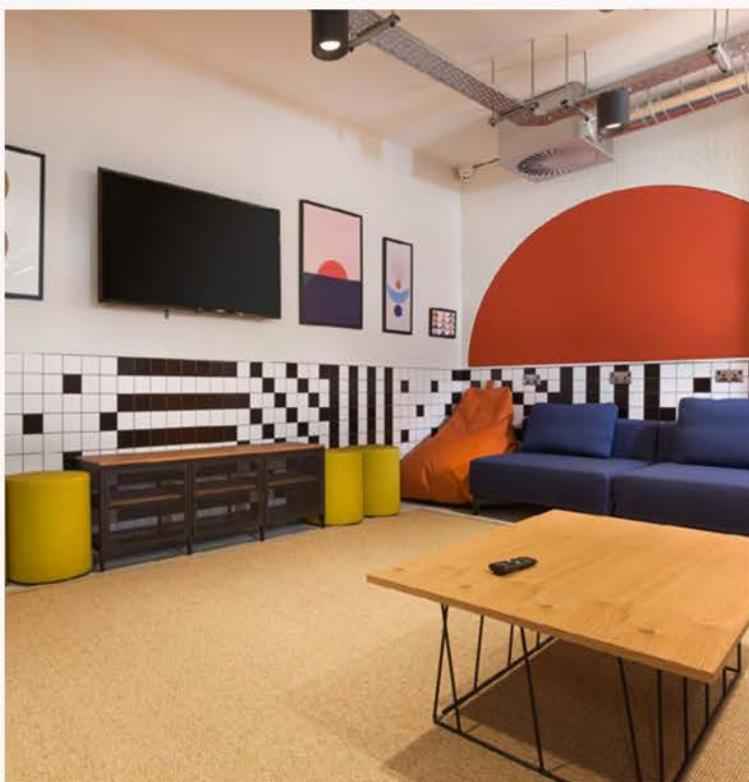


Bed linen is provided, but students will need to bring their own towels.



**Gym**  
**Social Space**  
**Study Area**  
**Cycle Store**  
**Laundry Room**  
**Courtyard**  
**CCTV**  
**Vending Machine**





**Your rent includes**  
**Bills**  
**Wi-Fi**

A damage deposit of €150 should be paid to Emerald on arrival. This will be refunded on departure provided there is no damage to the room or apartment. Lost keycards will also be charged from the deposit (approx. €40).

# Transport

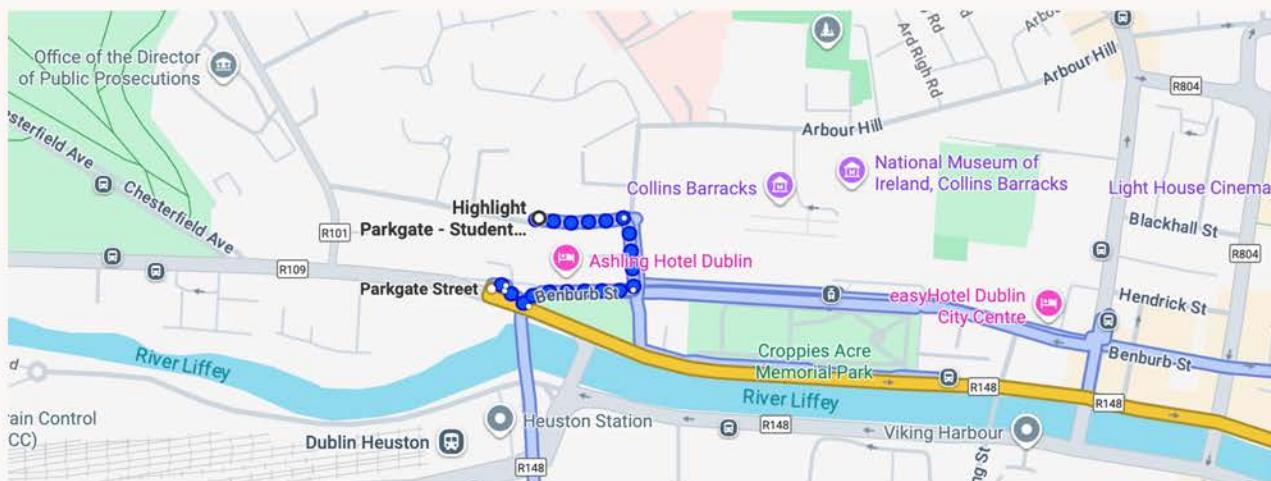
## Getting to the Residence from Dublin Airport

We recommend that you [book a transfer](#) with us before your arrival at Dublin Airport to guarantee a quick trip to the Residence (€105). A taxi costs around 50€. You can also get to the Residence with Public transport: [click here](#) to find directions.

You will need to buy a [Leap Card](#) (Travel Card) to move across Dublin with public transport. You will get all the necessary information on your first day at Emerald. In the meantime, you can purchase tickets at a machine.

## How to get to Emerald

To get to Emerald via **Bus**, get the **80 Bus** from **Parkgate Street** (direction **Palmerston Park**).



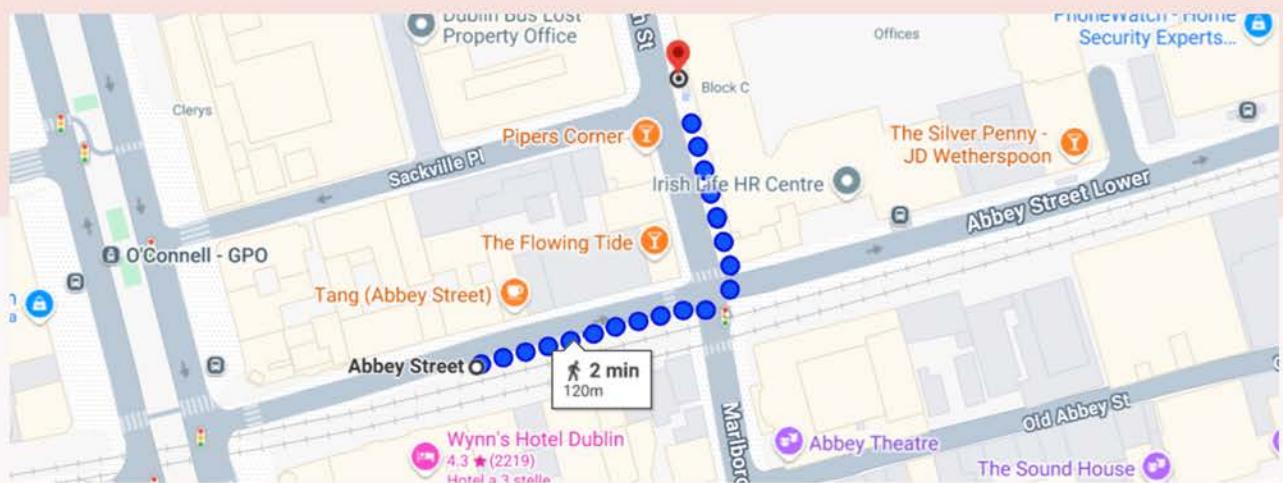
Get off at **Palmerston Villas** and walk 5 minutes to get to the Institute.



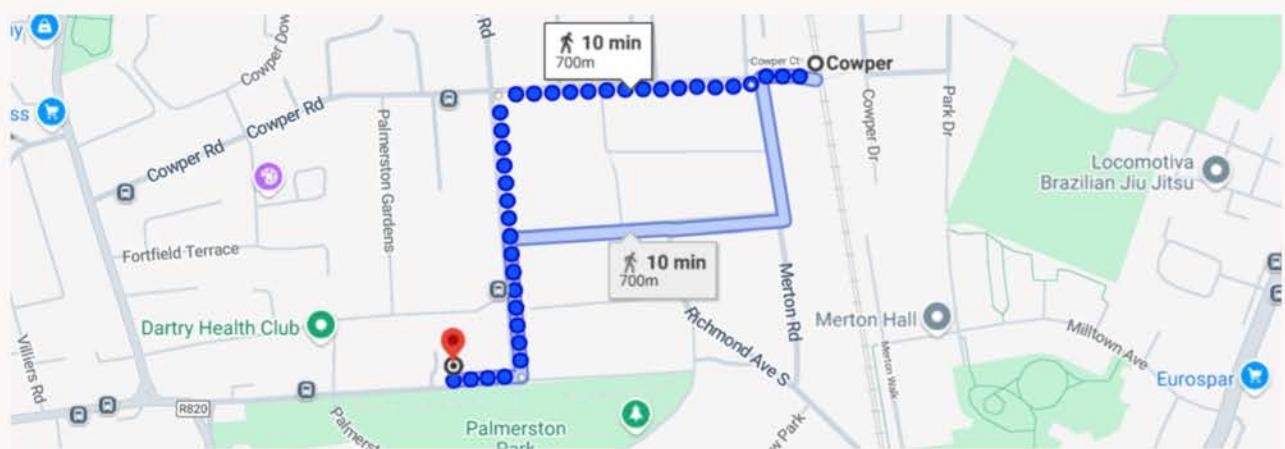
To get to Emerald via **Luas (tram)**, get the Red Line in the direction of **Connolly** or **The Point**. The nearest Luas Stop is **Museum**: you can get there by foot in around 5 minutes.



Get off at **Abbey Street** and walk to **Marlborough** to get the Luas Green Line in the direction of **Sandyford** or **Brides Glen**.

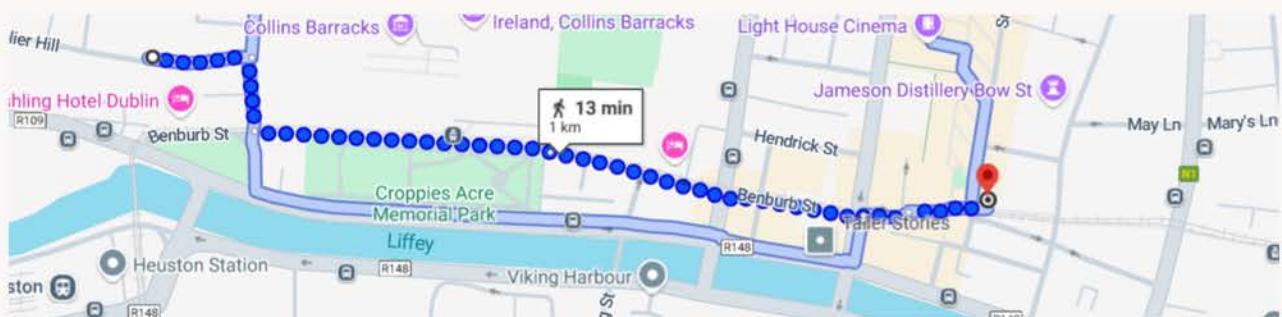


After around 20 minutes get off at **Cowper**. From there, you can get to the institute by foot in 10 minutes.



## Other Services in the Area

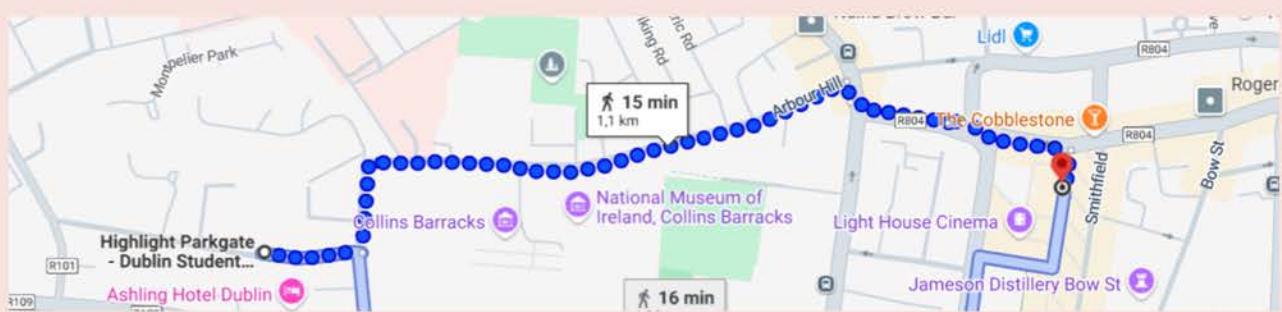
### Tesco Supermarket



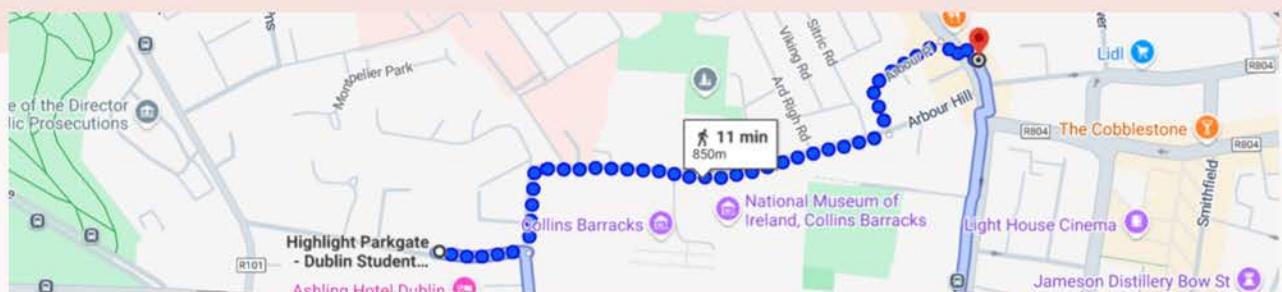
### Lidl Supermarket



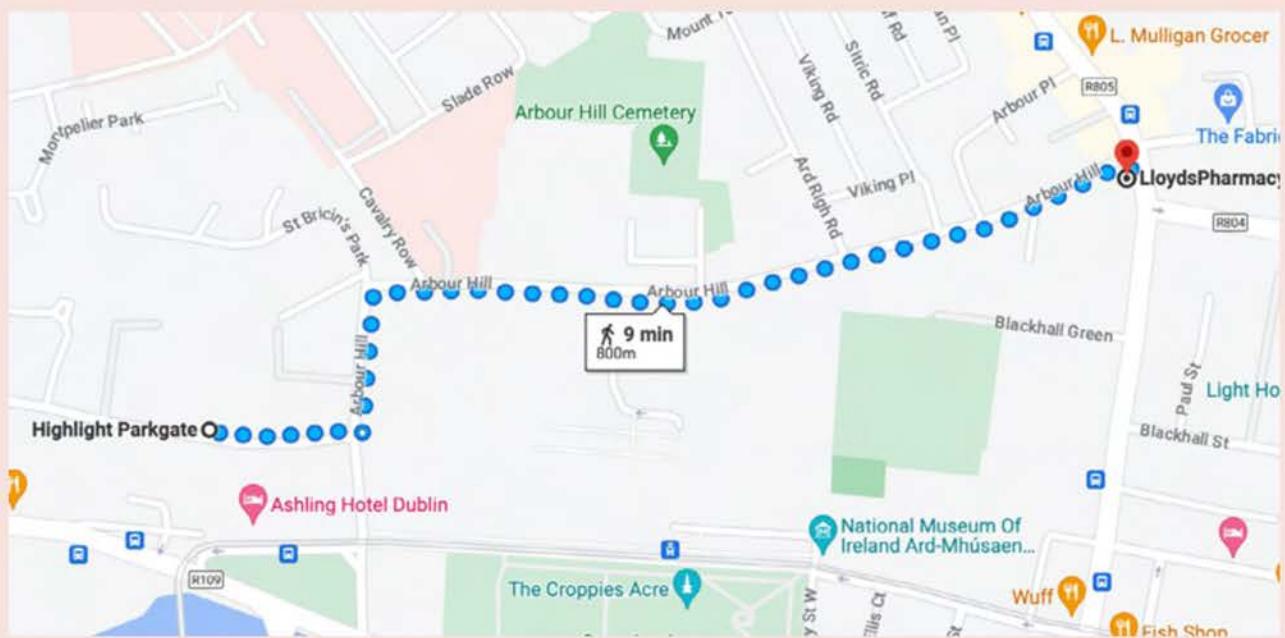
### Fresh Supermarket



### Centra Supermarket (Open 24h)



## Lloyds Pharmacy



## St James Hospital

